

ORIGINAL

DEPARTMENT OF THE NAVY

COMMANDER NAVAL RESERVE FORCE NEW ORLEANS, LOUISIANA 70146-5046

COMNAVRESFOR RAC INST 6320.3A 00/N1 (NAVSUPPACT)

11 MAY 1998

COMNAVRESFOR REGIONAL AREA COORDINATOR (RAC) INSTRUCTION 6320.3A

Subj: HEALTH CARE CONSUMER COUNCIL

Ref:

- (a) COMNAVRESFOR ltr 5400 Ser 006/00039 of 9 Jan 90 (NOTAL)
- (b) COMNAVRESFOR ltr 5400 Ser 006/00040 of 9 Jan 90 (NOTAL)
- 1. <u>Purpose</u>. To establish a forum for the mutual exchange of information and ideas regarding the health care delivery system by:
 - a. Providing an opportunity for consumer comments.
- b. Guaranteeing consumer views are equitably considered in major decisions.
- c. Maintaining open lines of communication with consumers for future health care delivery changes.
- d. Providing an opportunity for Navy health care providers to explain policies, practices, problems, changes in regulations, and services available.
- e. Providing an opportunity for onsumers to introduce for discussion items related to the delivery of health care.
- 2. <u>Cancellation</u>. COMNAVRESFOR RAC INST 6320.3
- 3. Action. Per references (a) and (b), the Health Care Consumer Council is established and will consist of the Commanding Officer, Naval Support Activity (NAVSUPPACT) New Orleans (Chairman); the Commanding Officer, Naval Air Station, Joint Reserve Base (NAS JRB) New Orleans (Vice Chairman); senior knowledgeable Medical Clinic representative; and representatives from the commands and organizations supported by the Navy health care delivery system in the metropolitan New Orleans area.
- a. Each military command in the New Orleans area is requested to appoint a military representative to attend the Health Care Council. Additionally, spouse organizations, the

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OMBUDSMAN Council, and organizations of retired personnel are encouraged to appoint representatives.

- A) b. Each military command in the New Orleans area is strongly encouraged to appoint a TRICARE representative to counsel active duty members regarding their health care benefits.
- R) c. The Health Care Consumer Council will meet in the second Thursday of the first month of each quarter (January, April, July, October) at 0830. Meetings that fall on holidays will normally be held on the next working day.
- d. The minutes from the Health Care Consumer Council will be forwarded to the Chairman for approval. Subjects or problems requiring further investigations and follow-up will be reflected in the minutes and distributed for information and action as appropriate.

SO Vaughan G. D. VAUGHAN

Rear Admiral, U.S. Naval Reserve Force

Distribution: List H, I

(COMNAVRESFORINST 5218.2A)